# Open Enrollment 2013

Enroll Online Oct. 29 - Nov. 19 at noon EST



**Learn how to maximize your CDHP/HSA benefits** 



# What stays the same in 2013?

- State will continue to front-load 50% of the HSA contribution in January, 45% of deductible contributed
- Delta Dental and Anthem will continue to administer dental and medical plans
- No increase in cost of vision, life insurance or dental plans
- State continues to pick up over 75% of total healthcare costs—better than the 70% employer average



### 2013 Medical Plans

- Anthem Consumer-Driven Health Plan 1 (CDHP 1)
- Anthem Consumer-Driven Health Plan 2 (CDHP 2)
- Anthem Traditional PPO

All three plans are in the Blue Access PPO network.





# Medical Plan Rates

Plan	Single	Family
CDHP 1	\$42.74	\$59.78
CDHP 1 (w/ non-tobacco use incentive)	\$7.74	\$24.78
CDHP 2	\$81.68	\$169.52
CDHP 2 (w/ non-tobacco use incentive)	\$46.68	\$134.52
Traditional PPO	\$197.24	\$494.30
Traditional PPO (w/ non-tobacco use incentive)	\$162.24	\$459.30





# Plan Specifics

	CDHP 1		CDHP 2		Traditional PPO	
	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network
Deductible						
Single	\$2,500		\$1,500		\$750	\$1,500
Family	\$5,000		\$3,000		\$1,500	\$3,000
Out-of-pocket maximum						
Single	\$4,000		\$3,000		\$2,500	\$5,000
Family	\$8,000		\$6,000		\$5,000	\$10,000
Office Visit	20%	40%	20%	40%	30%	50%
Inpatient	20%	40%	20%	40%	30%	50%
Emergency Room	20%	20%	20%	20%	30%	30%
Urgent Care	20%	40%	20%	40%	30%	50%
	0%	40%	0%	40%	0%	50%
Wellness and Prevention	(No deductible)					

### **Prescription Drug Summary**

	Retail Rx (Up to a 30-day supply)	Mail Order Rx (Up to a 90-day supply)		
	Standard co-pay			
Generic	\$10 co-pay	\$20 co-pay		
Formulary	20% min \$30, max \$50	20% min \$60, max \$100		
Brand (Non-Formulary)	40% min \$50,  max \$70	40% min \$100, max \$140		
Coordalan	40% min \$75, max \$150			
Specialty	30-day supply			





### In-network vs. Out-of-network

### In-network

- Broad network contracted with Anthem.
- Agreed to accept certain amount (allowable charge) as payment for specific covered services.
- Go to Provider Finder online directory at <u>www.anthem.com</u>. All three Anthem plans are in the Blue Access PPO network.

### **Out-of-network**

- No contract with Anthem.
- May charge more than in-network providers.
- Plan only pays 60% of discounted fees on most covered services for CDHPs. For Traditional PPO, it is 50%.
- Provider can balance bill you for difference between what plan pays and the full fee charged.
- Not bound by Anthem's in-network discounted fees.





# Health Care Reform Changes for 2013

- Health Care Reform has expanded the coverage of women's preventative services to:
  - Contraceptive counseling
  - FDA-approved generic birth control methods (with a prescription)
  - Breastfeeding support, supplies and counseling



# Preventive Care – Why Should I Do It?

In-network preventive services are covered in full, before the deductible is met, but that's not all!

Preventive care:

- Improves our overall health
- Determines our medical history and risk factors
- Identifies and avoids potentially costly illnesses





# **Pharmacy Benefits**

- Medco merged with Express Scripts in a seamless transition.
- Your plan and benefits will remain unchanged for 2013.
- With the coming together of the two largest pharmacy benefit managers, state health plan members will get the best resources available in the market today.
- Shop for the lowest price on your medications. Go to <u>www.express-scripts.com</u> . Simply enter the name of your prescription and the website will list the price and any generics or other options for treatment of your particular condition.



# Health Savings Accounts (HSAs)

- A special bank account owned by an individual to pay for current/future health expenses, once the coverage is effective.
- Exclusive to those enrolled in a CDHP.
- Contributions to the account remain tax free as long as the money in the account is used only to pay for eligible health expenses.
- Funds remain in your account from year to year.
- Funds are portable.
- Employee contribution is optional, not mandatory.
- Employee contribution can be changed at anytime during the year.



### **HSA** Reminders

- HSAs are separate from your CDHP medical plan.
- You can use the money in your account to pay for medical expenses for yourself, your spouse and your dependent children (even if they are not covered on your plan).
- You can pay provider with other funds and then reimburse yourself from the account.
- It is up to you as the enrollee to keep track of your expenditures and follow the IRS guidelines
- There will be tax consequences if HSA funds are used for other purposes besides qualified medical expenses.





## HSA Reminders (cont.)

### **Health Savings Accounts (HSAs)**

You are not eligible to open or contribute to an HSA if you have:

- Another medical insurance plan (unless it is a qualified CDHP)
- Medicare (Part A or Part B)
- Medicaid
- Tricare
- VA benefits received within the last three months





### 2013 HSA Contributions

	Coverage	Initial Contribution	Bi-Weekly Contribution*	Annual Employer Contribution	
HSA 1	Single	\$561.60	\$21.60	\$1,123.20	
	Family	\$1,124.76	\$43.26	\$2,249.52	
HSA 2	Single	\$336.96	\$12.96	\$673.92	
	Family	\$673.92	\$25.92	\$1,347.84	

<sup>\*</sup>HSA contributions will be spread over the first 26 pay dates in 2013. For A-payroll, no HSA contributions or FSA contributions will be made on the 27th pay date (12/31/13).





### **HSA Maximums**

- For 2013, the maximum amount that can be contributed to an HSA from all sources is:
  - + \$3,250 (employee only coverage)
  - \$6,450 (family coverage)
- Catch up provision for individuals over the age of 55 is \$1,000.



### New FSA Maximums

- For 2013, the maximum amount that can be contributed to an Flexible Spending account has decreased to \$2,500.
  - This includes both the Medical Flexible Spending Account and the Limited Purpose Flexible Spending Account





# The Rising Cost of Healthcare

- Medical inflation continues to rise at twice the rate of overall inflation.
- SOI medical plan costs are projected to increase \$28M in 2013 this is an 8% increase from 2012.
- Cost drivers are:
  - PPACA Compliance
  - An aging population that requires higher acuity of care
  - New high cost drug therapies
- Cost savers are:
  - Patients are migrating from high cost inpatient stays and Emergency Room visits to more cost effective Outpatient and Professional settings.
  - Gains in generic drug usage and mail order prescriptions
  - Increased participation in case management and disease management programs
  - Above benchmark utilization of Preventive Care Services

### Overall, SOI will see a \$28M increase in 2013





# Impact of the \$28M Increase

- No major changes to plan design or HSA funding levels
- Non-Tobacco incentive increased from \$25 to \$35 per pay
- SOI to contribute 54% of increase, or \$14.5M
- Annual health plan premium increases for participants:

Plan (NT only)	Annual Employee Rate	Increase vs. 2012		
CDHP I Family	\$644.28	+\$232.96		
CDHP II Family	\$3,497.52	+\$1,264.12		
PPO Family	\$11,941.80	+\$2,805.40		



# How do we Stack Up?

2011 Healthcare Utilization Statistics	PPO	CDHP2	CDHP1	State of Indiana Average	National Benchmark (Anthem)
Emergency Rooms Visits (per 1,000)	312.2	241.3	202.1	221.6	180.6
Outpatient Visits (per 1,000)	2,841.6	1,566.6	1,123.7	1,395.8	887.2
Physician Office Visits (per 1,000)	6,743.4	5,096.9	1,892.7	2,110.9	1,803.3
Generic Dispensing Rate	73.0%	74.8%	78.7%	76.5%	70.9%
Average Cost per Prescription	\$72.30	\$58.26	\$33.68	\$48.56	N/A
Hospital Admissions (per 1,000)	155.0	74.5	55.6	70.1	68.9
Average Length of Stay (in days)	5.6	4.4	4.3	4.6	4.5

Statistics are not adjusted for any differences in demographics or health status Generic Dispensing Rate benchmark is based on Medco's Government Advisory Panel client group





# How can we Improve?

- Continue to educate and invest in the consumerism strategy
  - Transparency Portal Spring 2013
- We simply MUST make healthier choices
- More focused attention on chronic conditions
- We will continue to explore Wellness opportunities



### Anthem 360°

- 360° Health provides you with support to help you achieve your health goals by working with you, your doctor and other health care professionals to assist you in improving your health.
- All employees enrolled in an Anthem plan receive these services as part of their health care insurance plan.
- Go to <u>www.anthem.com</u> to complete the health assessment.





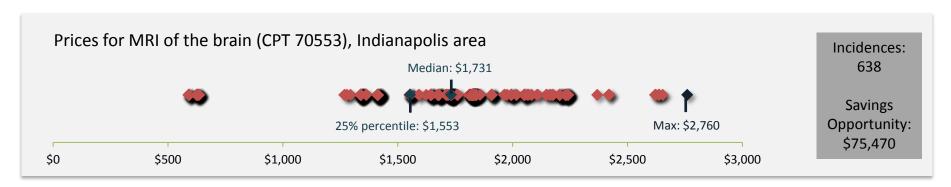
### Anthem 360°

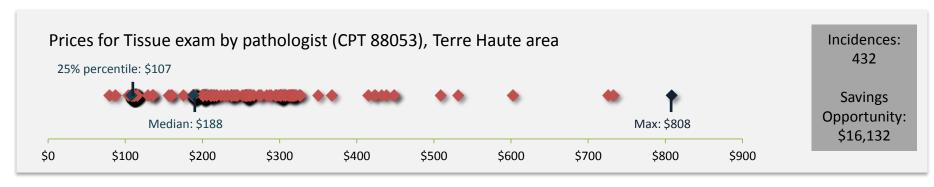
### **Features Include:**

- Case Management working with members to achieve health goals designed for specific circumstances.
- 24/7 NurseLine: 888-279-5449
- Go to <u>www.anthem.com</u> to complete the health assessment.
- Condition Care assisting members in managing symptoms related to the most frequently diagnosed conditions.
- Complex Care reaching out to members with multiple health care issues to offer support and assistance.



### **Employees currently overpay for healthcare**







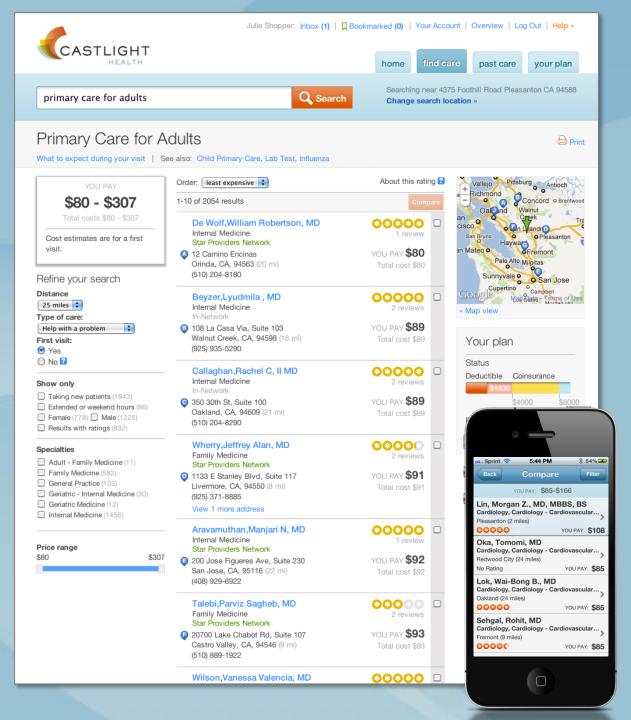
Note: Savings opportunity estimated as savings possible if services are moved to the median cost per each service in that area. All data points are in network

### What's Next?

- At the end of the 1<sup>st</sup> quarter of 2013, we anticipate the launch of Castlight.
- Castlight is designed to help consumers take charge of their health care decisions.
- Features include:
  - User friendly search options
  - Quality ratings for any type of care
  - Integrated current deductible information with pricing
  - Keeping you informed and helping you understand which phase of your plan you are in: deductible, co-insurance or covered at 100%
  - Apps for Apple and Android
    - Call for an appointment right from the app
    - Map the location of the service







# Castlight is the solution

Intuitive consumer-friendly design; one-click search

Personalized out-ofpocket information for each user

Integrated quality, convenience, cost, and satisfaction information

Configurable to meet evolving benefits needs (e.g. CDH, RBP, COE)

Targeted messaging to promote employer/plan services Advanced Search



















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### Are you not receving emails about Open Enrollment?

Sign-up to receive emails from State Personnel about Open Enrollment 2013





Activate your Anthem account at anthem.com today!







### Open Enrollment 2013 - INVEST IN YOUR HEALTH

### Enroll Online Oct. 29 to Nov. 19 at noon EST

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- View Letter from State Personnel Director about 2013 Benefits
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To view current benefits information, visit the Benefits Home.

### VIEW RATES HEALTH DENTAL VISION

Resources Plan Comparisons

CDHP 1 Summary

CDHP 2 Summary

Trad PPO Summary

Benefits Calculator

Non-Tobacco Use

Incentive

· Health Savings Accounts

VIEW PLAN SUMMARIES AND HEALTH BENEFIT BOOKLETS

VIEW SCHEDULE OF WEBINARS AND TOWNHALL MEETINGS

### **Publications**

- · Open Enrollment Booklet
- · Employee Communication
- · Benefits Presentations
- OE 2013 Emails
- · Webinar Schedule
- View archived webinar
- Anthem Notices · Anthem Website
- · Qualifying Events

### Maximize Your Benefits

- Have you created an anthem.com account yet?
- Emergency room alternatives can save you time and money
- · Lasik procedure from start to finish

- Search Employment Opportunities
- · PeopleSoft Human Resources
- · PeopleSoft Financials
- · PeopleSoft Employee Training
- Onboarding
- Webmail
- · Citrix Remote Access
- · Indiana Public Retirement System
- · Forms.IN.gov

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### Questions?

(317) 232-1167 (Indianapolis) (877) 248-0007 (outside Indianapolis)

E-mail the Benefits Division spdbenefits@spd.in.gov

### @INSPDBenefits

Follow State Personnel Benefits on Twitter during Open Enrollment



View your current benefits Information for Human Resource Directors

Multimedia

Anthem Care Comparison

Forms/Notices

Verification of Dependent Disability Medicare and Your Prescription Drug Coverage

Internet

## Don't Forget the Dates...

# October 29<sup>th</sup> through November 19<sup>th</sup>, 2012 at Noon EST



### Important Resources

### **State Personnel Benefits Hotline**

Local: 317-232-1167

- Toll free: 877-248-0007

### Online resources

- www.in.gov/spd/openenrollment (Open Enrollment)
- <a href="http://www.in.gov/spd/2589.htm">http://www.in.gov/spd/2589.htm</a> (SPD Benefits)
- http://www.irs.gov/pub/irs-pdf/p969.pdf (IRS)





### Questions?

- Please feel free to ask any questions you may have
- If you have additional questions during Open Enrollment, please contact the Benefits Division at:
  - 317-232-1167 (local)
  - 1-877-248-0007 (outside the 317 area code)
  - <a href="mailto:spd.IN.gov">spdbenefits@spd.IN.gov</a> (email)



